## Jacob White

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## **Professional Experience**

Sierra Service Project (SSP)

Summers 2013 - Current

Site Director: Tsaile, AZ (2016): Supervisor of 8 person staff team, managed \$30,000 budget, lead communicator to central office, staff development, community liaison, customer satisfaction expert.

Vantage Mobility International (VMI)

2015-2016

Customer Advocate: Managed inbound/outbound customer calls into Customer Advocate Center. Tracked customer request and maintained personal sales flows process in CRM. Member of specialized "SWAT Team" within CAC, responsible for new product launch.

Jacob's Set Design & Construction

2014 - Present

Shepherd Junior High: Personal entrepreneur opportunity. Managed all business aspects such as supply management, volunteer coordination, set design and volunteer management.

Dayspring United Methodist Church: *Youth & Young Adult Coordinator* 2015 - Present Director of youth development and program creation. Communicates on all social media platforms to clients and administrators. Leader of finance development for youth program. Design training & development for youth and adult volunteers.

Banda Brother DJ Service:

2010-2016

*Lead DJ*: New Business development and sales flow manager. Coordinates client needs for weddings, school dances, and other functions. MC's all events, as well as facilitates music selection. Social media coordinator for company.

## **Education and Certification**

B.M. in Music Education

December 2016

Arizona State University, Tempe, AZ

Arizona Teaching Certificate

December 2016

K-12 Music Endorsement

## References

Dr. Deanna Swoboda: ASU Tuba & Euphonium Professor <u>dswobod@asu.edu</u>; 602-432-0981

Seth Banda Owner: Banda Brother DJ <u>seth@bbdjs.com</u>; 602-361-9799

Rick Eaton: Executive Director: SSP <u>rickeaton@sierraserviceproject.org</u>; 916-488-6441